04/02/2020

Re: 3D printed face mask filters

We want to thank you for reaching out to us regarding filter replacements for the 3D printed face masks. Over the last few weeks, we have been overwhelmed by the amazing stories you have all shared with us on how you are printing the 3D masks for yourself or someone in your family/community. We have been so happy to help through this and trying to process these orders and get these filters out the door as quickly as possible to keep those in need healthy and safe. As much as we have been thrilled to help everyone, we cannot keep up with the demand for every order, small and large. We have made the decision to focus on what we started this for, to make sure the individuals in the front line of this crisis are taken care of, first and foremost.

Starting today, 4/2/2020, we will now only be taking orders from those front-line **facilities**. We have received many orders from nurses, doctors, policemen, firemen, etc… and those are the exact individuals we are trying to help. We ask that you please reach out to your purchasing department and have them send us a purchasing order. Moving forward we will only be accepting orders whose delivery address is to a "front line facility" (Hospital, Nursing Home, Police Station, Fire Station, etc…) This will allow us to reach a larger population of those in critical need and ensure we are also focusing on the health and wellbeing of our small, dedicated team of 7 here at Flowmark.

If you know those in the medical community, please have them contact their hospital purchasing agent and have them reach out to us to order the filters.

As we have said before, these filters are a last resort option. If you have access to N95 mask or any other certified, respiratory filter/mask please use those first.

Thank you very much for your understanding, we are trying to get these filters out as quickly as possible.

Thank you for your understanding,

Flowmark/HighTech Management